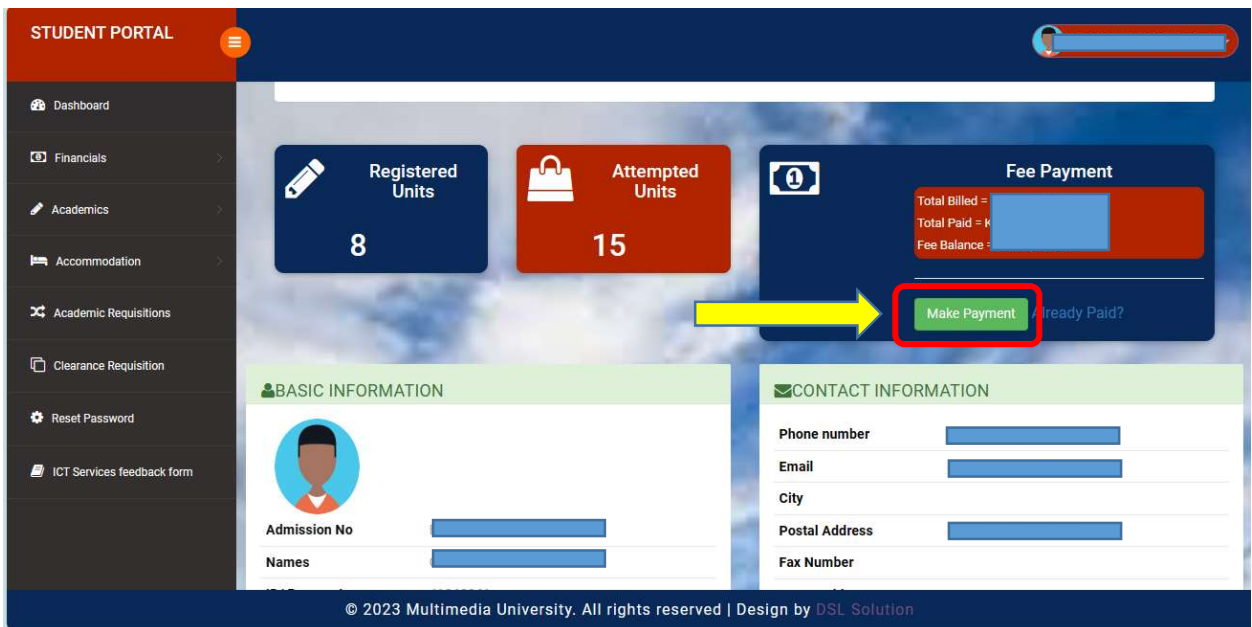




MULTIMEDIA UNIVERSITY OF KENYA

PAYMENT OF FEES VIA STUDENTS' PORTAL

1. Login to the student portal via <https://studentportal.mmu.ac.ke/>
2. On the students' portal dashboard, under fee payment section, there is a button labeled "Make Payment" as indicated in the screenshot below. Click on the button to initiate the payment



3. A new page will open to select service that you are paying for. Do the following:
 - a Select the **service**

b Enter **amount** to pay

c Click **Pay Now**

The screenshot shows a 'Make Payment' form with the following elements:

- a**: A dropdown menu labeled 'Please select a service' with 'Tuition Fees' selected.
- b**: A text input field labeled 'Kindly Key in the Amount You would like to pay' containing the value '50'.
- c**: A green button labeled 'Pay Now'.

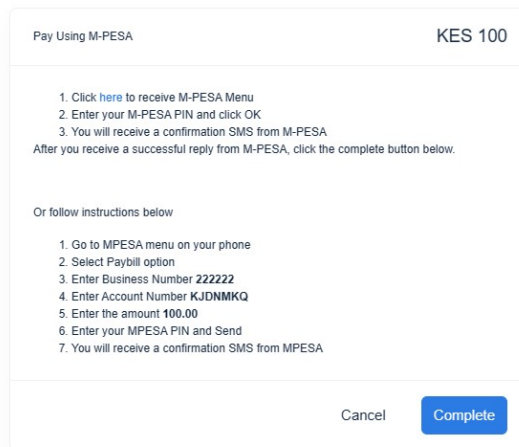
Additional text in the form includes: 'Please note all services attract a convenience fee of Ksh. 50' and a 'Close' button at the bottom right.

4. You will be redirected to another page with additional information which will include a unique **Payment Reference number** for identification on the government payment platform via e-citizen.

NOTE: Please note that the **amount** used to generate the Payment Reference number should be the **same amount paid**, otherwise the transaction will not be valid.

The screenshot shows the 'STUDENT PORTAL' interface with a sidebar menu and a main content area. The sidebar menu includes: Dashboard, Financials, Academics, Accommodation, Academic Requisitions, Clearance Requisition, Reset Password, and ICT Services feedback form. The main content area displays a payment summary with a blue progress bar at the top, followed by a box containing 'PAYMENT REF KJDNMKQ' and 'TOTAL BILL KES 100.00'. Below this is a dark blue bar, and then a grid of payment options: Mpesa, Pesaflo Direct, Kenya Commercial Bank, Airtel Money, and Debit/Credit/Prepaid Card. A blue progress bar is also visible above the Kenya Commercial Bank option. The footer contains the text: '© 2023 Multimedia University. All rights reserved | Design by DSL Solution'.

5. Select your preferred mode of payment from the available methods. Currently, Mpesa (STK Push), Equity Bank, KCB and Pesaflo direct are the available methods as indicated above.



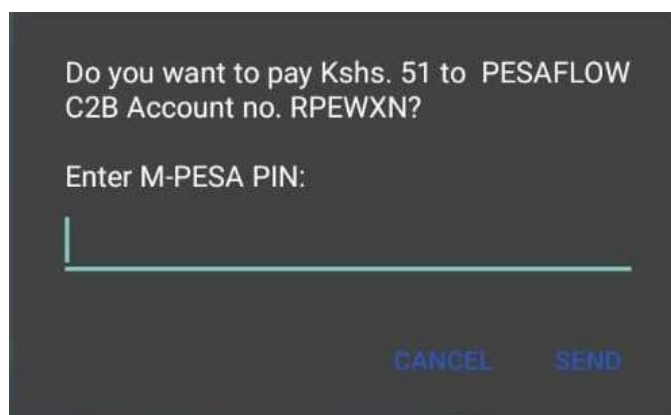
Pay Using M-PESA KES 100

1. Click [here](#) to receive M-PESA Menu
2. Enter your M-PESA PIN and click OK
3. You will receive a confirmation SMS from M-PESA
After you receive a successful reply from M-PESA, click the complete button below.

Or follow instructions below

1. Go to MPESA menu on your phone
2. Select Paybill option
3. Enter Business Number 222222
4. Enter Account Number KJDNMKQ
5. Enter the amount 100.00
6. Enter your MPESA PIN and Send
7. You will receive a confirmation SMS from MPESA

-
6. If you select Mpesa, there are two (2) options:
- a Use Mpesa by clicking the link [here](#), and a pop up will come with your phone number (as recorded in portal). Click **Initiate Payment** and you will receive an STK on the phone to enter your Mpesa PIN. Then click **Complete**.



Do you want to pay Kshs. 51 to PESAFLOW
C2B Account no. RPEWXN?

Enter M-PESA PIN:

b Use Paybill No. 222222, following the instructions given.

Pay Using M-PESA KES 100

1. Click [here](#) to receive M-PESA Menu

Phone Number

0797811022

Initiate Payment

2. Enter your M-PESA PIN and click OK
3. You will receive a confirmation SMS from M-PESA
After you receive a successful reply from M-PESA, click the complete button below.

Or follow instructions below

1. Go to MPESA menu on your phone
2. Select Paybill option
3. Enter Business Number **222222**
4. Enter Account Number **WQABBXJ**
5. Enter the amount **100.00**
6. Enter your MPESA PIN and Send
7. You will receive a confirmation SMS from MPESA

Cancel **Complete**

7. Based on the selected method/mode of payment, you should be directed to any of the following screens

Equity Bank Payment Option

Pay KES 10000

Application No: VGYMNV

KCB Banking

1. Log in to your Online Banking App
2. Go to Payments
3. Select Transfer to account 123456789
4. Input Reference Number: VGYMNV
5. Validate Reference Number
6. Confirm displayed details
7. Commit the payment

Once you have made the deposit. Click complete below.

Cancel **Complete**

Remember to click on **Complete** in the portal after successful transaction.

KCB Payment Option

Pay Using Pesaflow Account KES 10,000

Mobile Number

PIN

Customer Pesaflow Agent

Pesaflow payment option

- a. For payments via bank channels follow the prompts provided for the respective bank
 - b. For payments via Pesaflow, login to your Pesaflow account using your credentials and follow the prompts to complete payment.
8. The payment should automatically reflect on your account. You can confirm the payment via your student's portal under Receipts or in your financial statement.

If you have any queries you can contact finance via lkaudo@mmu.ac.ke or pnjiru@mmu.ac.ke.